Beyond Boundaries
Converge's End-to-End Digital Workplace Solutions

Working isn't a Place—it's what your people accomplish with the right tools, anytime, anywhere.

Converge Technology Solutions delivers a Digital Workplace that's more than just technology—it's a comprehensive strategy for the modern, hybrid environment. Our end-to-end solutions make work seamless, secure, and productive across every device and location. With Converge's lifecycle approach—spanning advisory, implementation, and ongoing management—we ensure your workforce is empowered to achieve more, wherever they are.

Where It All Began: The Evolution of the Digital Workplace

The Digital Workplace became essential during the COVID-19 pandemic, as businesses needed rapid solutions to support remote work at scale. What started as an urgent response has now evolved into a strategic necessity. Organizations realize that the workplace is no longer just a physical location—it's a flexible, digital ecosystem that enables productivity from anywhere.

Recognizing this shift, Converge developed a dedicated Digital Workplace practice. Our mission: to help organizations adapt to this new reality with secure, scalable, and user-focused solutions that elevate both productivity and collaboration.

Advise, Implement, Manage: A Full-Service Lifecycle Approach

Converge's Digital Workplace is built on a structured, end-to-end service lifecycle that ensures every aspect of your digital transformation is covered. Our Advise, Implement, Manage model provides a clear path from planning to execution to ongoing support, helping you stay agile and prepared for the future.

This lifecycle approach ensures your digital workplace not only meets today's needs but evolves as your organization grows.

01 ADVISE

We begin by understanding your unique needs and setting a clear roadmap for success.
- Architecture Planning & Insights
- Roadmap Design & Prioritization
- Software Asset Management
- Strategic Transformation Workshops & Assessments

02 IMPLEMENT

With a strategic foundation in place, we deploy and integrate the technology that will power your digital workplace.
- Agile Methodology & DevSecOps
- Build & Design
- Integration & Support
- Program & Project Management
- Talent Services

03 MANAGE

After implementation, we provide ongoing support to keep your systems running smoothly and securely.
- Service Desk & Managed ITSM
- Managed Applications (AMS)
- Security Operations Center (SOC)
- Infrastructure Operations Center (IOC)

Comprehensive Digital Workplace Capabilities

Each organization has unique needs, and Converge's Digital Workplace services are designed to address them all. Our capabilities include:

Unified Communications & Collaboration: Connect your teams without interruption through video, messaging, and virtual meeting tools that foster productivity from any location.

Application Modernization: Update and optimize legacy applications using cloud migration, containerization, and DevOps practices to increase agility and efficiency.

Endpoint and Device Management: Manage and secure devices across your workforce with end-to-end lifecycle management— from deployment to ongoing support.

Cloud Integration and Infrastructure Management: Navigate hybrid and multi-cloud environments with our expertise in cloud governance, Infrastructure as Code, and optimized cloud operations.

Advanced Analytics and AI: Utilize data insights through predictive analytics, machine learning, and visualization tools to drive smarter decision-making.

Cybersecurity: Protect your assets with integrated identity and access management, incident response, and regulatory compliance for a secure digital workplace.

Why Converge? Our Unique Value

Converge's Digital Workplace goes beyond traditional IT services. Here's what sets us apart:

1 **Full-Service Lifecycle Approach**
Our Advise, Implement, Manage model ensures a comprehensive, end-to-end experience, from planning to ongoing support.

2 **Cost Efficiency through TCO Analysis**
Our focus on Total Cost of Ownership (TCO) helps identify cost-saving opportunities, optimizing your technology investments for maximum ROI.

3 **Global Expertise with Local Presence**
With 60+ locations and 1,500+ technical experts, Converge delivers solutions with both global experience and local insight.

4 **User-Centric Solutions that Drive Adoption**
We prioritize user experience with onboarding, training, and support, ensuring every solution is easy for your team to adopt and use effectively.

The Benefits of Converge's Digital Workplace

Boosted Productivity and Collaboration:
Our unified communications tools enable seamless teamwork, regardless of location.

Reduced Operational Costs:
TCO analysis and lifecycle management help you stretch IT budgets further.

Enhanced Security and Compliance:
With embedded security features, your sensitive data remains protected and compliant with industry standards.

Scalability and Flexibility for Growth:
Converge's solutions are built to grow with your business, adapting easily to future changes.

READY TO TRANSFORM YOUR WORKPLACE?

Reach out to Converge Technology Solutions to discuss how our Digital Workplace can empower your workforce, strengthen collaboration, and streamline your operations.