



Incident Readiness & Response

Minimize Incident Impact

Response time plays a critical role in determining the severity and repercussions of a cybersecurity incident. Get back to business with our skilled team.

We help you create a well-crafted incident response (IR) plan and improve your overall incident strategies. Want to ensure you have guidance as soon as possible? Put us on standby to help speed response and limit the impact of an incident. When planning isn't an option and you need immediate incident response, our 24x7 services offer live triage to put your recovery into motion fast.

With nearly two decades of experience on the front lines of IR, we're a trust ally you can count on to help you prepare for a potential incident and provide tactical expertise when one does occur.

Readiness

Take a proactive stance to minimize the potential damage of a security incident by joining forces with us. We apply best practices to evaluate your IR readiness and help you improve response and remediation measures. IR retainers put us on standby to help reduce response time, limit impact, and speed recovery.

Program Management	Technology Enablement	IR Retainers
Policy & Procedure Development	SIEM	
Readiness Assessments	Endpoint	
Tabletop Exercises		
Live Fire Exercises		

Response

When an incident occurs, our 24x7x365 global emergency hotline engages our experts to help you respond quickly. From initial phone consultation to active support, our team is working with you within hours. Our efforts include rollout of key technology and processes and support that promotes triage, remediation, and restoration of environments.

Management Support	Live IR Triage*
	Detection & Analysis
	Containment & Eradication
	Recovery & Post-Event Review

BENEFITS



Respond & Remediate Faster to Reduce Impact



Validate & Improve IR Measures



Ensure Appropriate Remediation Steps

24x7 Global Emergency Hotline: 800-747-8585

*Delivered via a trusted, vetted third-party provider.

Relentlessly Focused on Cybersecurity

When you partner with Converge Cybersecurity, you can expect your priorities to be ours. Our team of strategists, former CISOs, and security experts provide unbiased expertise to help you build, manage, and optimize cybersecurity across your enterprise.

From technology solutions to advisory services, we bring our decades on the front lines of cybersecurity to help you safeguard your organization in a shifting landscape of risks, vulnerabilities, and regulations. We listen first, apply our expertise to address your challenges, and ensure that the technologies we deliver meet your current and future needs.



Converge Technology Solutions is a services-led, software-enabled, IT & cloud solutions provider focused on delivering industry leading solutions and services.

